San Sisto College

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Rose Retail Centre — Returns and Exchanges

The San Sisto College Rose Retail Centre currently sources its uniform items from a number of different suppliers. Every effort is made to order quality items and the college should not be held responsible for manufacturer defects. **Please note that returns and exchanges can only occur within 30 days of purchase.**

We will happily refund or exchange your item/s providing the following conditions have been met:

1. The item is unworn and in its original condition with tags attached.
2. The original sale receipt must be presented. (Without a receipt, an exchange or credit note may be offered.)
3. A manufacturing defect has become apparent within the warranty period (generally 12 months).

We will not accept items if:

1. The damage has occurred due to misuse of the item and general wear and tear.
2. The item is damaged due to care instructions not correctly followed.
3. Items are discontinued styles.
4. Items are outside the warranty period.

Due to Health and Safety Regulations, hats cannot be exchanged or refunded after purchase if the original hat tag has been removed. Socks cannot be exchanged or refunded unless they are unworn and in the original packaging. Please choose carefully.